

## FREQUENTLY ASKED QUESTIONS

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### **1. What is the Strathcona Gardens Recreation Complex Needs Assessment?**

The needs assessment is a comprehensive study that will focus on two key components as it relates to the Strathcona Gardens Recreation Complex.

Is the present service delivery meeting the needs and expectations of the community or are additional programs and services needed now or in the future to serve the residents of Campbell River and Electoral Area D; and

Does the existing facility allow for delivery of appropriate services for the next five, 10 to 20 years, and if not, how should the facility be improved to deliver these services?  
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### **2. Why is the Regional District doing a Needs Assessment?**

The needs assessment will provide direction to the Regional District on the provision of future recreation programs and services at Strathcona Gardens Recreation Complex. It will address a number of specific user and community issues as well as recommending possible programs, upgrades and facility design approaches for the service delivery.

The overall intent of this assessment is to determine the most efficient and affordable plan for the Regional District to address identified facility and program needs. It is expected that the range of options may include replacement, expansion, repair and/or renovations.  
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### **3. Who is GDH and what were they hired to do?**

GDH Consulting Services is the firm contracted for the Strathcona Gardens needs assessment project. The principal and lead consultant, Gabi Haas, has extensive experience as a senior municipal parks and recreation manager, which includes the operation of several large multi-use facilities. GDH has partnered with Hughes Condon Marler Architects for this project along with Points of View Research and Consulting who will be supporting the community outreach segment of the project.

#### **4. Has the Regional District already made decisions on how Strathcona Gardens might change?**

No, the needs assessment, once completed, will be a tool for the Strathcona Gardens Commission to use when considering options for the Strathcona Gardens Recreation Facility. An important part of the needs assessment is the feedback received from Campbell River and Area D residents – both users and non-users of the facility.

#### **5. How can I provide input into the Needs Assessment?**

Public input is the foundation of the Needs Assessment project and there are many ways to make your voice heard.

- If you received a letter with a PIN number, you can access the survey online or you can pick up a printed copy from the Strathcona Regional District office or from the Strathcona Gardens Recreation Complex.
- A printed copy of the survey can also be mailed to you upon request.
- There is a community focus group on March 10, 2015. Please contact [svannus@strathconard.ca](mailto:svannus@strathconard.ca) if you wish to attend.
- There is a public open house planned for April 22, 2015 from 5-7 p.m.
- Email your comments to [svannus@strathconard.ca](mailto:svannus@strathconard.ca)

#### **6. What will the financial impacts of this study be?**

The needs assessment is a study that will provide options and recommendations for consideration by the Strathcona Gardens Commission who will decide the future direction of the facility. High level cost estimates associated with the options will also be presented for the Commission's consideration. Once the needs assessment is complete and the Commission has set direction, a more detailed cost analysis – including funding options – can be completed.